

# **Sterling Reports Record Second Quarter 2022 Results**

August 9, 2022

Second Quarter 2022 Revenue Growth of 29.0%; Organic Constant Currency Revenue Growth of 22.8%

Increasing Full Year 2022 Guidance to Reflect Strong Second Quarter and Improved Outlook

NEW YORK, Aug. 09, 2022 (GLOBE NEWSWIRE) -- Sterling Check Corp. (NASDAQ: STER) ("Sterling" or "the Company") a leading global provider of technology-enabled background and identity verification services, today announced financial results for the second quarter ended June 30, 2022.

#### Second Quarter 2022 Highlights

All results compared to prior-year period.

- Revenues increased 29.0% year-over-year to \$205.6 million. Organic constant currency revenue growth was 22.8% and inorganic revenue growth was 7.7%.
- GAAP net income increased year-over-year to \$11.6 million, or \$0.12 per diluted share, compared to GAAP net income of \$3.4 million, or \$0.04 per diluted share, for the prior year period.
- Adjusted EBITDA increased 20.1% year-over-year to \$56.5 million. Adjusted EBITDA Margin decreased 205 bps year-over-year to 27.5% but was ahead of our expectations.
- Adjusted Net Income increased 43.7% year-over-year to \$32.5 million. Adjusted Earnings Per Share increased 32.0% year-over-year to \$0.33 per diluted share.
- Updating full year 2022 guidance ranges to revenue of \$785 million to \$795 million, Adjusted EBITDA of \$214 million to \$220 million, and Adjusted Net Income of \$115 million to \$118 million.

Organic constant currency revenue growth, Adjusted EBITDA, Adjusted EBITDA Margin, Adjusted Net Income, and Adjusted Earnings Per Share are non-GAAP measures. Please see the schedules accompanying this earnings release for a reconciliation of these measures to their most directly comparable GAAP measures, as applicable.

Josh Peirez, Sterling CEO, said, "We are very proud of our results in the second quarter, with broad-based strength driving company records for quarterly revenue and Adjusted EBITDA that exceeded our expectations. This marks our sixth consecutive quarter of double digit year-over-year organic revenue growth and eighth consecutive quarter of sequential revenue growth, demonstrating the quality of our strategy and consistency of our execution. We continue to win new business and expand wallet share with existing customers due to our customer service focus, deep market expertise, and technology excellence. Our outlook for the rest of the year remains strong, and we have raised annual guidance across the board to reflect the continued momentum in our business."

#### Second Quarter 2022 Results

|   | Three Months Ended June 30, |           |    |         |           |  |  |  |  |
|---|-----------------------------|-----------|----|---------|-----------|--|--|--|--|
|   |                             | 2021 2022 |    |         | Change    |  |  |  |  |
| (in thousands, except per share data and percentages) |                             |           | ·  |         | _         |  |  |  |  |
| Revenues  | \$                          | 159,328   | \$ | 205,591 | 29.0%     |  |  |  |  |
| Net income  | \$                          | 3,397     | \$ | 11,571  | 240.6%    |  |  |  |  |
| Net income margin                                     |                             | 2.1%      |    | 5.6%    | 350 bps   |  |  |  |  |
| Net income per share - diluted                        | \$                          | 0.04      | \$ | 0.12    | 200.0%    |  |  |  |  |
| Adjusted EBITDA <sup>(1)</sup>                        | \$                          | 47,033    | \$ | 56,472  | 20.1%     |  |  |  |  |
| Adjusted EBITDA Margin <sup>(1)</sup>                 |                             | 29.5%     |    | 27.5%   | (205) bps |  |  |  |  |
| Adjusted Net Income <sup>(1)</sup>                    | \$                          | 22,621    | \$ | 32,499  | 43.7%     |  |  |  |  |
| Adjusted Earnings Per Share - diluted                 | \$                          | 0.25      | \$ | 0.33    | 32.0%     |  |  |  |  |

<sup>(1)</sup> Adjusted EBITDA, Adjusted EBITDA Margin, Adjusted Net Income, and Adjusted Earnings Per Share - diluted are non-GAAP measures. Please see the schedules accompanying this earnings release for a reconciliation of these measures to their most directly comparable GAAP measures.

Revenue for the second quarter of 2022 was \$205.6 million, an increase of \$46.3 million, or 29.0%, as compared to \$159.3 million for the second quarter of 2021. Revenue growth for the second quarter of 2022 included 22.8% organic constant currency revenue growth and 7.7% inorganic revenue growth from the November 2021 acquisition of Employment Background Investigations, Inc. ("EBI"), partially offset by a (1.5)% drag due to the impact of fluctuations in foreign exchange currency rates. The organic constant currency growth in revenue was primarily driven by continued robust growth at existing clients, growth in cross-sell and up-sell, significant new client growth, and strong revenue retention.

#### **Balance Sheet and Cash Flow**

As of June 30, 2022, cash and cash equivalents were \$65.8 million and total debt was \$507.1 million, compared to cash and cash equivalents of \$48.0 million and total debt of \$510.3 million as of December 31, 2021. Sterling ended the second quarter of 2022 with a net leverage ratio of 2.2x net debt to Adjusted EBITDA. As of June 30, 2022, available borrowings under the Company's revolving credit facility, net of letters of credit outstanding, were \$139.3 million.

For the three months ended June 30, 2022, Sterling generated Net Cash provided by Operating Activities of \$29.8 million, compared to \$23.3 million for the previous year period. Capital expenditures for the three months ended June 30, 2022 totaled \$5.6 million, an increase of \$0.5 million compared to the prior year period. For the three months ended June 30, 2022, Sterling had \$24.2 million of adjusted free cash flow, compared to \$18.9 million of adjusted free cash flow for the prior year period (including adjustments in the prior year period for one-time, non-operating cash expenses related to the initial public offering ("IPO"). The increase in adjusted free cash flow compared to the prior year period was driven primarily by growth in operating income.

#### **Full Year 2022 Guidance**

Sterling is updating guidance for full year 2022 as detailed below. The following forward-looking statements reflect Sterling's expectations as of today's date. Actual results may differ materially.

| \$USD million       | Previous Gu   | ıidance - May 10, 2022 | Updated Gui   | dance - August 9, 2022 |
|---------------------|---------------|------------------------|---------------|------------------------|
|                     | Amount        | Year-over-year growth  | Amount        | Year-over-year growth  |
| Revenues            | \$770 - \$780 | 20.0% - 21.5%          | \$785 - \$795 | 22.0% - 24.0%          |
| Adjusted EBITDA     | \$210 - \$216 | 17.0% - 20.5%          | \$214 - \$220 | 19.5% - 23.0%          |
| Adjusted Net Income | \$112 - \$115 | 21.0% - 25.0%          | \$115 - \$118 | 25.0% - 28.0%          |

Revenue guidance includes 17.0 – 19.0% organic constant currency revenue growth (compared to previous guidance of 14.5 – 16.5%) and 6.0% inorganic revenue growth from the acquisition of EBI (compared to previous guidance of 5.5%), partially offset by a (1.0)% drag from fluctuations in foreign exchange currency rates (compared to previous guidance of a (0.25)% drag).

The Company has not presented a quantitative reconciliation of the forward-looking non-GAAP financial measures "organic constant currency revenue growth," "Adjusted EBITDA" and "Adjusted Net Income" to their most directly comparable GAAP financial measure because it is impractical to forecast certain items without unreasonable efforts due to the uncertainty and inherent difficulty of predicting the occurrence and financial impact of and the periods in which such items may be recognized.

#### **Conference Call Details**

Sterling will hold a conference call to discuss the second quarter of 2022 financial results today, August 9, 2022 at 8:30 AM Eastern Time.

Participants may access the conference call by dialing 1-844-200-6205 (U.S.) or +1-929-526-1599 (outside the U.S.) and using conference code 238043 approximately ten minutes before the start of the call. A live audio webcast of the conference call, together with related presentation materials, will also be available on Sterling's investor relations website at <a href="https://investor.sterlingcheck.com">https://investor.sterlingcheck.com</a> under "News & Events".

A replay, along with the related presentation materials, will be available after the conclusion of the call on Sterling's investor relations website under "News & Events" or by dialing 1-866-813-9403 (U.S.) or +44-204-525-0658 (outside the U.S.), access code 060819. The telephone replay will be available through Tuesday, August 23, 2022.

### **Forward-Looking Statements**

This release contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended (the "Securities Act"), and Section 21E of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), and it is intended that all forward-looking statements that we make will be subject to the safe harbor protections created thereby. Forward-looking statements can be identified by forward-looking terminology such as "aim," "anticipate," "believe," "continue," "could," "estimate," "expect," "intend," "may," might," "plan," "potential," "predict," "projection," "seek," "should," "will" or "would," or the negative thereof or other variations thereon or comparable terminology. In particular, statements that address guidance, outlook, targets, market trends or projections about the future, and statements regarding the Company's expectations, beliefs, plans, strategies, objectives, prospects or assumptions, or future events or performance, contained in this release are forward-looking statements. The Company has based these forward-looking statements on current expectations, assumptions, estimates and projections. Such forward-looking statements are only predictions and involve known and unknown risks and uncertainties, many of which are beyond Sterling's control. These and other important factors, including those discussed more fully elsewhere in this release and in the Company's filings with the Securities and Exchange Commission, particularly in the annual report on Form 10-K filed with the SEC on March 16, 2022, may cause actual results, performance or achievements to differ materially from those expressed or implied by these forward-looking statements, or could affect Sterling's share price. The forward-looking statements contained in this release are not guarantees of future performance and actual results of operations, financial condition, and liquidity, and the development of the industry in which the Company operates, may differ materially from the forward-looking statements contained in this release. Any forward-looking statement made in this release speaks only as of the date of such statement. Except as required by law, Sterling does not undertake any obligation to update or revise, or to publicly announce any update or revision to, any of the forward-looking statements, whether as a result of new information, future events or otherwise, after the date of this release.

### Non-GAAP Financial Information

This report contains "non-GAAP financial measures," which are financial measures that are not calculated and presented in accordance with GAAP.

Specifically, the Company makes use of the non-GAAP financial measures "organic constant currency revenue growth", "Adjusted EBITDA," "Adjusted EBITDA Margin," "Adjusted Net Income," "Adjusted Earnings Per Share" and "Adjusted Free Cash Flow" to assess the performance of its business.

Organic constant currency revenue growth is calculated by adjusting for inorganic revenue growth, which is defined as the impact to revenue growth in

the current period from merger and acquisition ("M&A") activity that has occurred over the past twelve months, and converting the current period revenue at foreign currency exchange rates consistent with the prior period. We present organic constant currency revenue growth because we believe it assists investors and analysts in comparing our operating performance across reporting periods on a consistent basis by excluding items that we do not believe are indicative of our core operating performance; however, it has limitations as an analytical tool, and you should not consider such a measure either in isolation or as a substitute for analyzing our results as reported under US GAAP. In particular, organic constant currency revenue growth does not reflect M&A activity or the impact of foreign currency exchange rate fluctuations.

Adjusted EBITDA is defined as net income adjusted for provision for income taxes, interest expense, depreciation and amortization, stock-based compensation, transaction expenses related to our IPO and one-time public company transition expenses, M&A activity, optimization and restructuring, technology transformation costs, foreign currency (gains) and losses and other costs affecting comparability. Adjusted EBITDA Margin is defined as Adjusted EBITDA divided by revenue for the applicable period. We present Adjusted EBITDA and Adjusted EBITDA Margin because we believe they assist investors and analysts in comparing our operating performance across reporting periods on a consistent basis by excluding items that we do not believe are indicative of our core operating performance. Management and our Board of Directors use Adjusted EBITDA and Adjusted EBITDA Margin to evaluate the factors and trends affecting our business to assess our financial performance and in preparing and approving our annual budget and believe they are helpful in highlighting trends in our core operating performance. Further, our executive incentive compensation is based in part on components of Adjusted EBITDA. Adjusted EBITDA and Adjusted EBITDA Margin have limitations as analytical tools and should not be considered in isolation or as substitutes for our results as reported under US GAAP. Adjusted EBITDA excludes items that can have a significant effect on our profit or loss and should, therefore, be considered only in conjunction with net income (loss) for the period. Because not all companies use identical calculations, these measures may not be comparable to other similarly titled measures of other companies.

Adjusted Net Income is a non-GAAP profitability measure. Adjusted Net Income is defined as net income adjusted for amortization of acquired intangible assets, stock-based compensation, transaction expenses related to our IPO and one-time public company transition expenses, M&A activity, optimization and restructuring, technology transformation costs, and certain other costs affecting comparability, adjusted for the applicable tax rate. Adjusted Earnings Per Share is defined as Adjusted Net Income divided by diluted weighted average shares for the applicable period. We present Adjusted Net Income and Adjusted Earnings Per Share because we believe they assist investors and analysts in comparing our operating performance across reporting periods on a consistent basis by excluding certain material non-cash items and unusual items that we do not expect to continue at the same level in the future. Our management believes that the inclusion of supplementary adjustments to net income (loss) applied in presenting Adjusted Net Income provide additional information to investors about certain material non-cash items and about items that we do not expect to continue at the same level in the future. Adjusted Net Income and Adjusted Earnings Per Share have limitations as analytical tools, and you should not consider such measures either in isolation or as substitutes for analyzing our results as reported under US GAAP.

Adjusted Free Cash Flow is defined as Net Cash provided by (used in) Operating Activities minus purchases of property and equipment and purchases of intangible assets and capitalized software. For the three and six months ended June 30, 2021, Adjusted Free Cash Flow reflects adjustments for one-time, non-operating cash expenses related to the IPO. We present Adjusted Free Cash Flow because we believe it assists investors and analysts in comparing our operating performance across reporting periods on a consistent basis by excluding certain material non-recurring, non-operating cash items that we do not expect to continue at the same level in the future. Adjusted Free Cash Flow has limitations as an analytical tool, and you should not consider such measure either in isolation or as a substitute for analyzing our results as reported under US GAAP.

#### **About Sterling**

Sterling—a leading provider of background and identity services—offers background and identity verification to help over 50,000 clients create people-first cultures built on foundations of trust and safety. Sterling's tech-enabled services help organizations across all industries establish great environments for their workers, partners, and customers. With operations around the world, Sterling conducted more than 95 million searches in the twelve months ended December 31, 2021.

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# CONSOLIDATED FINANCIAL STATEMENTS STERLING CHECK CORP.

#### UNAUDITED CONDENSED CONSOLIDATED STATEMENTS OF INCOME AND COMPREHENSIVE INCOME

|   | <br>Three Mo<br>Jur | inded | Six Months Ended<br>June 30, |    |         |    |         |
|---|---------------------|-------|------------------------------|----|---------|----|---------|
| (in thousands, except share and per share data)                     | <br>2021            |       | 2022                         |    | 2021    |    | 2022    |
| REVENUES OPERATING EXPENSES:  | \$<br>159,328       | \$    | 205,591                      | \$ | 298,698 | \$ | 397,563 |
| Cost of revenues (exclusive of depreciation and amortization below) | 75.580              |       | 107.576                      |    | 143.159 |    | 208,532 |
| Corporate technology and production systems                         | 9,998               |       | 12,539                       |    | 20,351  |    | 25,091  |
| Selling, general and administrative                                 | 38,605              |       | 41,886                       |    | 68,211  |    | 84,219  |
| Depreciation and amortization                                       | 20,299              |       | 19,872                       |    | 40,848  |    | 40,028  |
| Impairments of long-lived assets                                    | <br>49              |       | 612                          |    | 2,925   |    | 612     |

| Total operating expenses                             |          | 144,531    |     | 182,485     |              | 275,494    |    | 358,482          |
|--|----------|------------|-----|-------------|--------------|------------|----|------------------|
| OPERATING INCOME                                     |          | 14,797     |     | 23,106      |              | 23,204     |    | 39,081           |
| OTHER EXPENSE (INCOME):                              |          |            |     |             |              |            |    | _                |
| Interest expense, net                                |          | 7,603      |     | 6,619       |              | 15,173     |    | 12,955           |
| Loss (gain) on interest rate swaps                   |          | 133        |     | 32          |              | 87         |    | (296)            |
| Other income   |          | (362)      |     | (508)       |              | (633)      |    | (862)            |
| Total other expense, net                             |          | 7,374      |     | 6,143       |              | 14,627     |    | 11,797           |
| INCOME BEFORE INCOME TAXES                           |          | 7,423      |     | 16,963      |              | 8,577      |    | 27,284           |
| Income tax provision                                 |          | 4,026      |     | 5,392       |              | 4,552      |    | 9,477            |
| NET INCOME   | \$       | 3,397      | \$  | 11,571      | \$           | 4,025      | \$ | 17,807           |
| Unrealized loss on hedged transactions, net of tax   |          | (188)      |     | _           |              | (322)      |    | _                |
| Foreign currency translation adjustments, net of tax |          | 222        |     | (3,483)     |              | 594        |    | (3,200)          |
| Total other comprehensive income (loss)              |          | 34         |     | (3,483)     |              | 272        |    | (3,200)          |
| COMPREHENSIVE INCOME                                 | \$       | 3,431      | \$  | 8,088       | \$           | 4,297      | \$ | 14,607           |
| Net income per share attributable to stockholders    |          |            |     |             |              |            |    |                  |
| Basic  | \$       | 0.04       | \$  | 0.12        | \$           | 0.05       | \$ | 0.19             |
| Diluted  | \$       | 0.04       | \$  | 0.12        | \$           | 0.05       | \$ | 0.18             |
| Weighted average number of shares outstanding        |          |            |     |             |              |            |    |                  |
| Basic  |          | 88,826,919 |     | 94,024,970  |              | 88,717,890 |    | 93,996,553       |
| Diluted  |          | 88,913,175 |     | 99,344,563  |              | 88,802,948 |    | 99,265,668       |
| UNAUDITED CONDI                                      | ENSED CO | ONSOLIDATE | BAL | ANCE SHEETS | 3            |            |    |                  |
| (in thousands, except share and per share amounts)   |          |            |     |             | embe<br>2021 | er 31,     | J  | lune 30,<br>2022 |

| ASSETS   |                 |                 |
|--|-----------------|-----------------|
| CURRENT ASSETS:  |                 |                 |
| Cash and cash equivalents  | \$<br>47,998    | \$<br>65,811    |
| Accounts receivable (net of allowance of \$2,949 and \$3,322 as of December 31, 2021 and |                 |                 |
| June 30, 2022, respectively)   | 127,927         | 164,179         |
| Prepaid expenses   | 12,510          | 13,080          |
| Operating leases right-of-use asset  | _               | 3,282           |
| Other current assets   | <br>11,563      | 12,173          |
| Total current assets   | 199,998         | 258,525         |
| Property and equipment, net  | 11,124          | 11,647          |
| Goodwill   | 852,536         | 850,309         |
| Intangible assets, net   | 297,146         | 266,497         |
| Deferred income taxes  | 4,770           | 4,495           |
| Operating leases right-of-use asset  | _               | 15,736          |
| Other noncurrent assets, net   | <br>6,685       | 8,432           |
| TOTAL ASSETS   | \$<br>1,372,259 | \$<br>1,415,641 |
| LIABILITIES AND STOCKHOLDERS' EQUITY   | <br>_           | <br>_           |
| CURRENT LIABILITIES:   |                 |                 |
| Accounts payable   | \$<br>31,127    | \$<br>44,767    |
| Accrued expenses   | 67,971          | 58,135          |
| Current portion of long-term debt  | 6,461           | 6,461           |
| Operating leases liability, current portion  | _               | 3,553           |
| Other current liabilities  | 24,361          | 16,961          |
| Total current liabilities  | <br>129,920     | <br>129,877     |
| Long-term debt, net  | 499,107         | 496,835         |

28,584

5,024

662,635

30,065

18,176

4,742

679,695

# COMMITMENTS AND CONTINGENCIES

Long-term operating leases liability, net of current portion

STOCKHOLDERS' EQUITY:

Total liabilities

Deferred income taxes

Other liabilities

Preferred stock (\$0.01 par value; 100,000,000 shares authorized; no shares issued or outstanding)

| Common stock (\$0.01 par value; 1,000,000,000 shares authorized, 95,854,795 shares issued |    |           |                 |
|---|----|-----------|-----------------|
| and 95,746,975 shares outstanding as of December 31, 2021; 1,000,000,000 shares           |    |           |                 |
| authorized, 96,518,087 shares issued and 96,410,267 shares outstanding as of June 30,     |    |           |                 |
| 2022)   |    | 68        | 73              |
| Additional paid-in capital  |    | 916,578   | 928,486         |
| Common stock held in treasury (107,820 shares as of December 31, 2021 and June 30, 2022   | )  | (897)     | (897)           |
| Accumulated deficit   |    | (206,218) | (188,609)       |
| Accumulated other comprehensive income (loss)   |    | 93        | <br>(3,107)     |
| Total stockholders' equity  |    | 709,624   | <br>735,946     |
| TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY  | \$ | 1,372,259 | \$<br>1,415,641 |
|   |    |           |                 |

# UNAUDITED CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

# Six months ended June 30,

| CASH FLOWS FROM OPERATING ACTIVITIES         \$ 1,00°         \$ 17,80°           Net income         \$ 4,025         \$ 17,80°           Adjustments to reconcile net income to net cash provided by operations         40,848         40,028           Depreciation and amoritzation         40,848         40,028           Deferred income taxes         (699)         3,499           Stock-based compensation         1,653         11,313           Impairments of tonq-lived asests         2,925         612           Provision for bad debts         496         659           Amortization of financing fees         494         218           Amortization of debt discount         1,156         958           Deferred rent         (1,223)         (1460)           Unrealized translation gain on investment in foreign subsidiaries         (2,904)         (4,102)           Changes in a perating assets and liabilities         (2,904)         (4,022)           Accounts precivable         (24,828)         (36,451)           Insurance receivable         (24,828)         (36,451)           Insurance receivable         (24,828)         (36,451)           Accounts payable         (20,04)         (1,220)           Accounts payable         (25,00)         (1,280)   |  |    |            |    |          |  |  |  |  |
|--|--|----|------------|----|----------|--|--|--|--|
| Net income         \$ 4,025         \$ 17,807           Adjustments to reconcile net income to net cash provided by operations         40,848         40,028           Deferciation and amortization         40,848         40,028           Deferred income taxes         (699)         3,409           Stock-based compensation         1,1553         11,131           Impairments of long-lived assets         2,925         612           Provision for bad debts         496         659           Amortization of financing fees         249         218           Amortization of infancing fees         (249)         (1,220)           Deferred ret         (1,223)         (1,402)           Unrealized translation gain on investment in foreign subsidiaries         (2,994)         (1,202)           Changes in fair value of derivatives         (2,904)         (1,020)           Excess payment on contingent consideration for acquisition         (1,66)         —           Changes in operating assets and liabilities         (24,828)         (36,451)           Accounts receivable         750         —           Prepaid expenses         (24,328)         (36,451)           Other assets         (1,109)         (3,180)           Accounts payable         15,837         (8  | (in thousands)   |    | 2021       |    | 2022     |  |  |  |  |
| Adjustments to reconcile net income to net cash provided by operations         40,848         40,288           Depreciation and amortization         (699)         3,409           Stock-based compensation         1,653         11,131           Impairments of long-lived assets         2,925         612           Provision for bad debts         496         659           Amortization of financing fees         249         218           Amortization of odebt discount         1,156         959           Deferred rent         (1,223)         (146)           Unrealized translation gain on investment in foreign subsidiaries         (2,90)         (4,102)           Excess payment on contingent consideration for acquisition         (166)         -           Changes in fair value of derivatives         (2,904)         (4,102)           Excess payment on contingent consideration for acquisition         (166)         -           Changes in operating assets and liabilities         (2,408)         (36,451)           Insurance receivable         750         -           Prepaid expenses         (1,109)         (3,180)           Accounts receivable         750         -           Prepaid expenses         (1,100)         (3,180)           Litigation settlement obligiation <td>CASH FLOWS FROM OPERATING ACTIVITIES</td> <td></td> <td></td> <td></td> <td></td>  | CASH FLOWS FROM OPERATING ACTIVITIES                                   |    |            |    |          |  |  |  |  |
| Adjustments to reconcile net income to net cash provided by operations         40,848         40,288           Depreciation and amortization         (699)         3,409           Stock-based compensation         1,653         11,131           Impairments of long-lived assets         2,925         612           Provision for bad debts         496         659           Amortization of financing fees         249         218           Amortization of odebt discount         1,156         959           Deferred rent         (1,223)         (146)           Unrealized translation gain on investment in foreign subsidiaries         (2,90)         (4,102)           Excess payment on contingent consideration for acquisition         (166)         -           Changes in fair value of derivatives         (2,904)         (4,102)           Excess payment on contingent consideration for acquisition         (166)         -           Changes in operating assets and liabilities         (2,408)         (36,451)           Insurance receivable         750         -           Prepaid expenses         (1,109)         (3,180)           Accounts receivable         750         -           Prepaid expenses         (1,100)         (3,180)           Litigation settlement obligiation <td></td> <td>\$</td> <td>4,025</td> <td>\$</td> <td>17,807</td>   |  | \$ | 4,025      | \$ | 17,807   |  |  |  |  |
| Depreciation and amortization         40,848         40,028           Deferred income taxes         (699)         3,409           Stock-based compensation         1,653         11,131           Impairments of long-lived assets         2,925         612           Provision for bad debts         496         659           Amortization of financing fees         249         218           Amortization of debt discount         1,156         959           Deferred rent         (1,223)         (1,420)           Unrealized translation gain on investment in foreign subsidiaries         (229)         (1,220)           Changes in fair value of derivatives         (2,904)         (4,102)           Excess payment on contringent consideration for acquisition         (166)         —           Changes in poerating assets and liabilities         (24,828)         (36,451)           Accounts receivable         (24,828)         (36,451)           Insurance receivable         750         —           Prepaid expenses         (2,436)         (702)           Other assets         (2,436)         (30,180)           Accounts payable         12,600         14,249           Litigation settlement obligation         (705)         (1,382)   | Adjustments to reconcile net income to net cash provided by operations | •  | ,-         | •  | ,        |  |  |  |  |
| Deferred income taxes         (699)         3.409           Stock-based compensation         1.653         11,131           Impairments of long-lived assets         2,925         612           Provision for bad debts         496         659           Amonitization of financing fees         249         218           Amonitization of obed discount         1,156         959           Deferred rent         (1,223)         (146)           Unrealized translation gain on investment in foreign subsidiaries         (2,904)         (4,102)           Changes in fair value of derivatives         (2,904)         (4,102)           Excess payment on contingent consideration for acquisition         (166)         —           Changes in fair value of derivatives         (2,904)         (4,102)           Excess payment on contingent consideration for acquisition         (166)         —           Changes in fair value of derivatives         (2,904)         (4,102)           Excess payment on contingent consideration for acquisition         (166)         —           Changes in fair value of derivatives         (2,904)         (36,451)           Accounts payable         (2,436)         (702)         —           Prepaid expenses         (1,102)         (3,180)         —  | ,  |    | 40,848     |    | 40,028   |  |  |  |  |
| Impairments of long-lived assetts   2,925   612   Provision for bad debts   496   659   218   Amortization of financing fees   249   218   218   218   218   219   218   219   218   219 | ·  |    | (699)      |    | 3,409    |  |  |  |  |
| Provision for bad debts         496         659           Amortization of financing fees         249         218           Amortization of debt discount         1,156         959           Deferred rent         (1,223)         (146)           Unrealized translation gain on investment in foreign subsidiaries         (229)         (1,220)           Changes in fair value of derivatives         (2,904)         (4,102)           Excess payment on contingent consideration for acquisition         (166)         —           Changes in operating assets and liabilities         (24,828)         (36,451)           Accounts receivable         750         —           Prepaid expenses         (2,436)         (702)           Other assets         (1,109)         (3,180)           Accounts payable         12,600         14,249           Litigation settlement obligation         (750)         —           Accrued expenses         (750)         (1,382)           Other liabilities         (705)         (1,382)           Net cash provided by operating activities         (750)         (3,266)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Purchases of property and equipment         (1,260)         (3,26  | Stock-based compensation   |    | 1,653      |    | 11,131   |  |  |  |  |
| Amortization of financing fees         249         218           Amortization of debt discount         1,156         959           Deferred rent         (1,222)         (1469)           Unrealized translation gain on investment in foreign subsidiaries         (229)         (1,220)           Changes in fair value of derivatives         (2,904)         (4,102)           Excess payment on contingent consideration for acquisition         (166)         —           Changes in operating assets and liabilities         (24,828)         (36,451)           Insurance receivable         750         —           Prepaid expenses         (2,436)         (702)           Other assets         (1,109)         (3,180)           Accounts payable         12,600         14,249           Litigation settlement obligation         (750)         —           Accounts payable         15,637         (8,610)           Other labilities         (705)         1,382           Net cash provided by operating activities         45,290         33,279           CASH FLOWS FROM INVESTING ACTIVITES         (1,260)         (3,266)           Purchases of property and equipment         (1,260)         (3,266)           Purchases of intangible assets and capitalized software         (8,035) <td>Impairments of long-lived assets</td> <td></td> <td>2,925</td> <td></td> <td>612</td>  | Impairments of long-lived assets                                       |    | 2,925      |    | 612      |  |  |  |  |
| Amortization of debt discount         1,156         959           Deferred rent         (1,223)         (1,420)           Unrealized translation gain on investment in foreign subsidiaries         (229)         (1,220)           Changes in fair value of derivatives         (2,904)         (4,102)           Excess payment on contingent consideration for acquisition         (166)         —           Changes in operating assets and liabilities         (24,828)         (36,451)           Accounts receivable         (24,828)         (36,451)           Insurance receivable         750         —           Prepaid expenses         (1,109)         (3,180)           Accounts payable         12,600         14,249           Litigation settlement obligation         (750)         —           Accrued expenses         15,637         (8,610)           Other liabilities         (705)         1,382           Net cash provided by operating activities         (705)         (1,382)           Purchases of property and equipment         (1,260)         (3,266)           Purchases of property and equipment         (1,260)         (3,266)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Proceeds from disposition of property  | Provision for bad debts  |    | 496        |    | 659      |  |  |  |  |
| Deferred rent         (1,223)         (146)           Unrealized translation gain on investment in foreign subsidiaries         (229)         (1,220)           Changes in fair value of derivatives         (2,904)         (4,102)           Excess payment on contingent consideration for acquisition         (166)         —           Changes in operating assets and liabilities  | Amortization of financing fees   |    | 249        |    | 218      |  |  |  |  |
| Unrealized translation gain on investment in foreign subsidiaries         (229)         (1,220)           Changes in fair value of derivatives         (2,904)         (4,102)           Excess payment on contingent consideration for acquisition         (166)         —           Changes in operating assets and liabilities         —           Accounts receivable         (24,828)         (36,451)           Insurance receivable         750         —           Prepaid expenses         (2,436)         (702)           Other assets         (1,109)         (3,180)           Accounts payable         12,600         14,249           Litigation settlement obligation         (750)         —           Accrued expenses         15,637         (8,610)           Other liabilities         (750)         —           Accrued expenses         15,637         (8,610)           Other liabilities         (750)         —           Net cash provided by operating activities         45,290         33,279           CASH FLOWS FROM INVESTING ACTIVITIES         Purchases of property and equipment         (1,260)         (3,266)           Purchases of intangible assets and capitalized software         (2,25)         (2,25)         (2,25)           Potenciase of property and equipmen   | Amortization of debt discount  |    | 1,156      |    | 959      |  |  |  |  |
| Changes in fair value of derivatives         (2,904)         (4,102)           Excess payment on contingent consideration for acquisition         (166)         —           Changes in operating assets and liabilities         (24,828)         (36,451)           Accounts receivable         750         —           Prepaid expenses         (2,436)         (702)           Other assets         (1,109)         (3,180)           Accounts payable         12,600         14,249           Litigation settlement obligation         (750)         —           Accrued expenses         15,637         (8,610)           Other liabilities         (705)         (1,382)           Net cash provided by operating activities         45,290         33,279           CASH FLOWS FROM INVESTING ACTIVITIES         Environmental part of property and equipment         (1,260)         (3,266)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Proceeds from disposition of property and equipment         (9,295)         (10,873)           CASH FLOWS FROM FINANCING ACTIVITIES         (8,035)         (7,616)           Issuance of common stock         2,427         814           Payments of IPO issuance costs         —         (225)  | Deferred rent  |    | (1,223)    |    | (146)    |  |  |  |  |
| Excess payment on contingent consideration for acquisition         (166)         —           Changes in operating assets and liabilities         (24,828)         (36,451)           Accounts receivable         750         —           Prepaid expenses         (2,436)         (702)           Other assets         (1,109)         (3,180)           Accounts payable         12,600         14,249           Litigation settlement obligation         (750)         —           Accrued expenses         15,637         (8,610)           Other liabilities         (705)         (1,382)           Net cash provided by operating activities         45,290         33,279           CASH FLOWS FROM INVESTING ACTIVITIES         ***  Purchases of property and equipment         (1,260)         (3,266)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Proceeds from disposition of property and equipment         —         9           Net cash used in investing activities         2,427         814           Payments of IPO issuance costs         —         (225)           Payments of IPO issuance costs         —         (225)           Payments of linance lease obligations         (7)         (1)           Net cash used i   | Unrealized translation gain on investment in foreign subsidiaries      |    | (229)      |    | (1,220)  |  |  |  |  |
| Changes in operating assets and liabilities         (24,828)         (36,451)           Accounts receivable         750         —           Prepaid expenses         (2,436)         (702)           Other assets         (1,109)         (3,180)           Accounts payable         12,600         14,249           Litigation settlement obligation         (750)         —           Accrued expenses         15,637         (8,610)           Other liabilities         (705)         (1,382)           Net cash provided by operating activities         45,290         33,279           CASH FLOWS FROM INVESTING ACTIVITIES         Purchases of property and equipment         (1,260)         (3,266)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Proceeds from disposition of property and equipment         —         9           Net cash used in investing activities         2,427         814           Payments of IPO issuance costs         —         (225)           Payments of IPO issuance costs         —         (225)           Payments of Inance lease obligations         (7)         (1)           Net cash used in financing activities         (8,234)         (2,858)           EFFECT OF EXCHANGES ON CASH AND CA   | Changes in fair value of derivatives                                   |    | (2,904)    |    | (4,102)  |  |  |  |  |
| Accounts receivable         (24,828)         (36,451)           Insurance receivable         750         —           Prepaid expenses         (2,436)         (702)           Other assets         (1,109)         (3,180)           Accounts payable         12,600         14,249           Litigation settlement obligation         (750)         —           Accrued expenses         15,637         (8,610)           Other liabilities         (705)         (1,382)           Net cash provided by operating activities         45,290         33,279           CASH FLOWS FROM INVESTING ACTIVITIES         Turchases of property and equipment         (1,260)         (3,266)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Proceeds from disposition of property and equipment         —         9           Net cash used in investing activities         (9,295)         (10,873)           CASH FLOWS FROM FINANCING ACTIVITIES         1         1           Issuance of common stock         2,427         814           Payments of IPO issuance costs         —         (225)           Payments of long-term debt         (9,916)         (3,231)           Payments of finance lease obligations         (7)   | Excess payment on contingent consideration for acquisition             |    | (166)      |    | _        |  |  |  |  |
| Insurance receivable         750         —           Prepaid expenses         (2,436)         (702)           Other assets         (1,109)         (3,180)           Accounts payable         12,600         14,249           Litigation settlement obligation         (750)         —           Actured expenses         15,637         (8,610)           Other liabilities         (705)         (1,382)           Net cash provided by operating activities         45,290         33,279           CASH FLOWS FROM INVESTING ACTIVITIES         Turchases of property and equipment         (1,260)         (3,266)           Purchases of property and equipment         (8,035)         (7,616)           Proceeds from disposition of property and equipment         —         9           Net cash used in investing activities         (8,035)         (10,873)           CASH FLOWS FROM FINANCING ACTIVITIES         Susuance of common stock         2,427         814           Payments of IPO issuance costs         —         (225)           Payments of long-term debt         (9,916)         (3,231)           Payments of finance lease obligations         (7)         (1)           Net cash used in financing activities         (8,234)         (2,858)           EFFECT OF EXCH  | Changes in operating assets and liabilities                            |    |            |    |          |  |  |  |  |
| Prepaid expenses         (2,436)         (702)           Other assets         (1,109)         (3,180)           Accounts payable         12,600         14,249           Litigation settlement obligation         (750)         —           Accrued expenses         15,637         (8,610)           Other liabilities         (705)         (1,382)           Net cash provided by operating activities         45,290         33,279           CASH FLOWS FROM INVESTING ACTIVITIES         (1,260)         (3,266)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Proceeds from disposition of property and equipment         —         9           Net cash used in investing activities         (9,295)         (10,873)           CASH FLOWS FROM FINANCING ACTIVITIES         1         2,427         814           Payments of IPO issuance costs         —         (225)           Payments of IPO issuance costs         —         (225)           Payments of Injuncting activities         (9,916)         (3,231)           Payments of Injuncting activities         (7)         (1)           EFFECT OF EXCHANGE RATE CHANGES ON CA   | Accounts receivable  |    | (24,828)   |    | (36,451) |  |  |  |  |
| Other assets         (1,109)         (3,180)           Accounts payable         12,600         14,249           Litigation settlement obligation         (750)         —           Accrued expenses         15,637         (8,610)           Other liabilities         (705)         (1,382)           Net cash provided by operating activities         45,290         33,279           CASH FLOWS FROM INVESTING ACTIVITIES         ***         ***           Purchases of property and equipment         (1,260)         (3,266)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Proceeds from disposition of property and equipment         —         9           Net cash used in investing activities         (9,295)         (10,873)           CASH FLOWS FROM FINANCING ACTIVITIES         ***         14           Issuance of common stock         2,427         814           Payments of IPO issuance costs         —         (225)           Payments of long-term debt         (9,916)         (3,231)           Payment of contingent consideration for acquisition         (73)         (215)           Payments of finance lease obligations         (7)         (1)           Net cash used in financing activities         (8,234)   | Insurance receivable   |    | 750        |    | _        |  |  |  |  |
| Accounts payable         12,600         14,249           Litigation settlement obligation         (750)         —           Accrued expenses         15,637         (8,610)           Other liabilities         (705)         (1,382)           Net cash provided by operating activities         45,290         33,279           CASH FLOWS FROM INVESTING ACTIVITIES         Purchases of property and equipment         (1,260)         (3,266)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Proceeds from disposition of property and equipment         —         9           Net cash used in investing activities         (9,295)         (10,873)           CASH FLOWS FROM FINANCING ACTIVITIES         Issuance of common stock         2,427         814           Payments of IPO issuance costs         2,427         814           Payments of long-term debt         (9,916)         (3,231)           Payment of contingent consideration for acquisition         (738)         (215)           Payments of finance lease obligations         (7)         (1)           Net cash used in financing activities         (8,234)         (2,858)           NET CHANGE IN CASH AND CASH EQUIVALENTS         (103)         (1,735)           NET CHANGE IN CASH   | Prepaid expenses   |    | (2,436)    |    | (702)    |  |  |  |  |
| Litigation settlement obligation         (750)         —           Accrued expenses         15,637         (8,610)           Other liabilities         (705)         (1,382)           Net cash provided by operating activities         45,290         33,279           CASH FLOWS FROM INVESTING ACTIVITIES         ***         ***           Purchases of property and equipment         (1,260)         (3,266)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Proceeds from disposition of property and equipment         —         9           Net cash used in investing activities         (9,295)         (10,873)           CASH FLOWS FROM FINANCING ACTIVITIES         **         2,427         814           Payments of IPO issuance costs         2,427         814           Payments of IPO issuance costs         2,427         814           Payments of Inon-term debt         (9,916)         (3,231)           Payments of injunct lease obligations         (7)         (1)           Net cash used in financing activities         (8,334)         (2,858)           EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS         (103)         (1,735)           NET CHANGE IN CASH AND CASH EQUIVALENTS         27,658         17,813   | Other assets   |    | (1,109)    |    | (3,180)  |  |  |  |  |
| Accrued expenses         15,637         (8,610)           Other liabilities         (705)         (1,382)           Net cash provided by operating activities         45,290         33,279           CASH FLOWS FROM INVESTING ACTIVITIES         Verificate of property and equipment         (1,260)         (3,266)           Purchases of property and equipment         (8,035)         (7,616)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Proceeds from disposition of property and equipment         9.2         (10,873)           CASH FLOWS FROM FINANCING         2,427         814         41           Payments of inpost of Inpost occident of property and equipment         9,925         (10,873)         (225)           Payments of IPO issuance costs         2,427         814         41         42         42         42         42         42         42         42 <th< td=""><td>Accounts payable</td><td></td><td>12,600</td><td></td><td>14,249</td></th<>   | Accounts payable   |    | 12,600     |    | 14,249   |  |  |  |  |
| Other liabilities         (705)         (1,382)           Net cash provided by operating activities         45,290         33,279           CASH FLOWS FROM INVESTING ACTIVITIES         Text of the property and equipment         (1,260)         (3,266)           Purchases of property and equipment         (8,035)         (7,616)           Proceeds from disposition of property and equipment         —         9           Net cash used in investing activities         (9,295)         (10,873)           CASH FLOWS FROM FINANCING ACTIVITIES         2,427         814           Issuance of common stock         2,427         814           Payments of IPO issuance costs         —         (225)           Payments of long-term debt         (9,916)         (3,231)           Payment of contingent consideration for acquisition         (738)         (215)           Payments of finance lease obligations         (7)         (1)           Net cash used in financing activities         (8,234)         (2,858)           EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS         (103)         (1,735)           NET CHANGE IN CASH AND CASH EQUIVALENTS         27,658         17,813           CASH AND CASH EQUIVALENTS         66,633         47,998  | Litigation settlement obligation                                       |    | (750)      |    | _        |  |  |  |  |
| Net cash provided by operating activities         45,290         33,279           CASH FLOWS FROM INVESTING ACTIVITIES         (1,260)         (3,266)           Purchases of property and equipment         (1,260)         (3,266)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Proceeds from disposition of property and equipment         —         9           Net cash used in investing activities         (9,295)         (10,873)           CASH FLOWS FROM FINANCING ACTIVITIES         Susuance of common stock         2,427         814           Payments of IPO issuance costs         —         (225)           Payments of long-term debt         (9,916)         (3,231)           Payment of contingent consideration for acquisition         (738)         (215)           Payments of finance lease obligations         (7)         (1)           Net cash used in financing activities         (8,234)         (2,858)           EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS         (103)         (1,735)           NET CHANGE IN CASH AND CASH EQUIVALENTS         27,658         17,813           CASH AND CASH EQUIVALENTS         66,633         47,998           Beginning of period         66,633         47,998   | Accrued expenses   |    | 15,637     |    | (8,610)  |  |  |  |  |
| CASH FLOWS FROM INVESTING ACTIVITIES           Purchases of property and equipment         (1,260)         (3,266)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Proceeds from disposition of property and equipment         —         9           Net cash used in investing activities         (9,295)         (10,873)           CASH FLOWS FROM FINANCING ACTIVITIES         Susuance of common stock         2,427         814           Payments of IPO issuance costs         —         (225)           Payments of long-term debt         (9,916)         (3,231)           Payment of contingent consideration for acquisition         (738)         (215)           Payments of finance lease obligations         (7)         (1)           Net cash used in financing activities         (8,234)         (2,858)           EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS         (103)         (1,735)           NET CHANGE IN CASH AND CASH EQUIVALENTS         27,658         17,813           CASH AND CASH EQUIVALENTS         66,633         47,998           Beginning of period         66,633         47,998   | Other liabilities  |    | (705)      |    | (1,382)  |  |  |  |  |
| Purchases of property and equipment         (1,260)         (3,266)           Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Proceeds from disposition of property and equipment         —         9           Net cash used in investing activities         (9,295)         (10,873)           CASH FLOWS FROM FINANCING ACTIVITIES         Issuance of common stock         2,427         814           Payments of IPO issuance costs         —         (225)           Payments of long-term debt         (9,916)         (3,231)           Payment of contingent consideration for acquisition         (738)         (215)           Payments of finance lease obligations         (7)         (1)           Net cash used in financing activities         (8,234)         (2,858)           EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS         (103)         (1,735)           NET CHANGE IN CASH AND CASH EQUIVALENTS         27,658         17,813           CASH AND CASH EQUIVALENTS         66,633         47,998           Beginning of period         66,633         47,998  | Net cash provided by operating activities                              | ·  | 45,290     |    | 33,279   |  |  |  |  |
| Purchases of intangible assets and capitalized software         (8,035)         (7,616)           Proceeds from disposition of property and equipment         —         9           Net cash used in investing activities         (9,295)         (10,873)           CASH FLOWS FROM FINANCING ACTIVITIES         Susuance of common stock         2,427         814           Payments of IPO issuance costs         —         (225)           Payments of long-term debt         (9,916)         (3,231)           Payment of contingent consideration for acquisition         (738)         (215)           Payments of finance lease obligations         (7)         (1)           Net cash used in financing activities         (8,234)         (2,858)           EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS         (103)         (1,735)           NET CHANGE IN CASH AND CASH EQUIVALENTS         27,658         17,813           CASH AND CASH EQUIVALENTS         66,633         47,998           Beginning of period         66,633         47,998  | CASH FLOWS FROM INVESTING ACTIVITIES                                   |    |            |    |          |  |  |  |  |
| Proceeds from disposition of property and equipment         —         9           Net cash used in investing activities         (9,295)         (10,873)           CASH FLOWS FROM FINANCING ACTIVITIES         Stance of common stock         2,427         814           Payments of IPO issuance costs         —         (225)           Payments of long-term debt         (9,916)         (3,231)           Payment of contingent consideration for acquisition         (738)         (215)           Payments of finance lease obligations         (7)         (1)           Net cash used in financing activities         (8,234)         (2,858)           EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS         (103)         (1,735)           NET CHANGE IN CASH AND CASH EQUIVALENTS         27,658         17,813           CASH AND CASH EQUIVALENTS         66,633         47,998           Beginning of period         66,633         47,998  | Purchases of property and equipment                                    |    | (1,260)    |    | (3,266)  |  |  |  |  |
| Net cash used in investing activities         (9,295)         (10,873)           CASH FLOWS FROM FINANCING ACTIVITIES         3,427         814           Issuance of common stock         2,427         814           Payments of IPO issuance costs         —         (225)           Payments of long-term debt         (9,916)         (3,231)           Payment of contingent consideration for acquisition         (738)         (215)           Payments of finance lease obligations         (7)         (1)           Net cash used in financing activities         (8,234)         (2,858)           EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS         (103)         (1,735)           NET CHANGE IN CASH AND CASH EQUIVALENTS         27,658         17,813           CASH AND CASH EQUIVALENTS         66,633         47,998           Beginning of period         66,633         47,998  | Purchases of intangible assets and capitalized software                |    | (8,035)    |    | (7,616)  |  |  |  |  |
| CASH FLOWS FROM FINANCING ACTIVITIES         Issuance of common stock       2,427       814         Payments of IPO issuance costs       —       (225)         Payments of long-term debt       (9,916)       (3,231)         Payment of contingent consideration for acquisition       (738)       (215)         Payments of finance lease obligations       (7)       (1)         Net cash used in financing activities       (8,234)       (2,858)         EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS       (103)       (1,735)         NET CHANGE IN CASH AND CASH EQUIVALENTS       27,658       17,813         CASH AND CASH EQUIVALENTS       66,633       47,998         Beginning of period       66,633       47,998   | Proceeds from disposition of property and equipment                    |    | _          |    | 9        |  |  |  |  |
| CASH FLOWS FROM FINANCING ACTIVITIES         Issuance of common stock       2,427       814         Payments of IPO issuance costs       —       (225)         Payments of long-term debt       (9,916)       (3,231)         Payment of contingent consideration for acquisition       (738)       (215)         Payments of finance lease obligations       (7)       (1)         Net cash used in financing activities       (8,234)       (2,858)         EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS       (103)       (1,735)         NET CHANGE IN CASH AND CASH EQUIVALENTS       27,658       17,813         CASH AND CASH EQUIVALENTS       66,633       47,998         Beginning of period       66,633       47,998   | Net cash used in investing activities                                  |    | (9,295)    |    | (10,873) |  |  |  |  |
| Payments of IPO issuance costs         —         (225)           Payments of long-term debt         (9,916)         (3,231)           Payment of contingent consideration for acquisition         (738)         (215)           Payments of finance lease obligations         (7)         (1)           Net cash used in financing activities         (8,234)         (2,858)           EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS         (103)         (1,735)           NET CHANGE IN CASH AND CASH EQUIVALENTS         27,658         17,813           CASH AND CASH EQUIVALENTS         66,633         47,998           Beginning of period         66,633         47,998   | CASH FLOWS FROM FINANCING ACTIVITIES                                   | ·  | <u> </u>   |    |          |  |  |  |  |
| Payments of long-term debt         (9,916)         (3,231)           Payment of contingent consideration for acquisition         (738)         (215)           Payments of finance lease obligations         (7)         (1)           Net cash used in financing activities         (8,234)         (2,858)           EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS         (103)         (1,735)           NET CHANGE IN CASH AND CASH EQUIVALENTS         27,658         17,813           CASH AND CASH EQUIVALENTS         66,633         47,998           Beginning of period         66,633         47,998  | Issuance of common stock   |    | 2,427      |    | 814      |  |  |  |  |
| Payments of long-term debt         (9,916)         (3,231)           Payment of contingent consideration for acquisition         (738)         (215)           Payments of finance lease obligations         (7)         (1)           Net cash used in financing activities         (8,234)         (2,858)           EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS         (103)         (1,735)           NET CHANGE IN CASH AND CASH EQUIVALENTS         27,658         17,813           CASH AND CASH EQUIVALENTS         66,633         47,998           Beginning of period         66,633         47,998  | Payments of IPO issuance costs   |    | · <u>-</u> |    | (225)    |  |  |  |  |
| Payments of finance lease obligations         (7)         (1)           Net cash used in financing activities         (8,234)         (2,858)           EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS         (103)         (1,735)           NET CHANGE IN CASH AND CASH EQUIVALENTS         27,658         17,813           CASH AND CASH EQUIVALENTS         66,633         47,998           Beginning of period         66,633         47,998   | Payments of long-term debt   |    | (9,916)    |    | , ,      |  |  |  |  |
| Net cash used in financing activities         (8,234)         (2,858)           EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS         (103)         (1,735)           NET CHANGE IN CASH AND CASH EQUIVALENTS         27,658         17,813           CASH AND CASH EQUIVALENTS         66,633         47,998           Beginning of period         66,633         47,998   | Payment of contingent consideration for acquisition                    |    | (738)      |    | (215)    |  |  |  |  |
| Net cash used in financing activities         (8,234)         (2,858)           EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS         (103)         (1,735)           NET CHANGE IN CASH AND CASH EQUIVALENTS         27,658         17,813           CASH AND CASH EQUIVALENTS         66,633         47,998           Beginning of period         66,633         47,998   | Payments of finance lease obligations                                  |    | (7)        |    | (1)      |  |  |  |  |
| EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS  NET CHANGE IN CASH AND CASH EQUIVALENTS  CASH AND CASH EQUIVALENTS  Beginning of period  (103) (1,735)  27,658 17,813  47,998  | ,  | ·  | (8,234)    |    | (2,858)  |  |  |  |  |
| NET CHANGE IN CASH AND CASH EQUIVALENTS 27,658 17,813 CASH AND CASH EQUIVALENTS Beginning of period 66,633 47,998  | •  |    | (103)      |    | (1,735)  |  |  |  |  |
| CASH AND CASH EQUIVALENTS  Beginning of period 66,633 47,998   |  | ·  | <u> </u>   |    |          |  |  |  |  |
| Beginning of period 66,633 47,998  |  |    | ,,,,,      |    | ,0       |  |  |  |  |
|  |  |    | 66,633     |    | 47,998   |  |  |  |  |
|  |  | \$ |            | \$ | _        |  |  |  |  |

SUPPLEMENTAL DISCLOSURES OF CASHFLOW INFORMATION

Cash paid during the period for

| \$<br>12,320 | \$    | 17,225 |
|--------------|-------|--------|
| 2,743        |       | 9,531  |
|              |       |        |
| 205          |       | 222    |
| \$           | 2,743 | 2,743  |

#### RECONCILIATION OF CONSOLIDATED NON-GAAP FINANCIAL MEASURES

The following table reconciles revenue growth, the most directly comparable GAAP measure, to organic constant currency revenue growth for the three and six months ended June 30, 2022. There was no impact of inorganic revenue growth on our revenue for the three and six months ended June 30, 2021. For the three and six months ended June 30, 2022, we have provided the impact of revenue from the acquisition of EBI.

|   | Three Months Ended June 30, 2022 | Six Months Ended<br>June 30, 2022 |
|---|----------------------------------|-----------------------------------|
| Reported revenue growth                   | 29.0%                            | 33.1%                             |
| Inorganic revenue growth (1)              | 7.7%                             | 7.8%                              |
| Impact from foreign currency exchange (2) | (1.5) %                          | (1.1) %                           |
| Organic constant currency revenue growth  | 22.8%                            | 26.4%                             |

<sup>(1)</sup> Impact to revenue growth in the current period from M&A activity that has occurred over the past twelve months

The following table reconciles net income, the most directly comparable GAAP measure, to Adjusted EBITDA for the three and six months ended June 30, 2021 and 2022.

|                                       | Three Months Ended June 30, |        |    |        | <br>Six Mon<br>Jur | nded |         |
|---------------------------------------|-----------------------------|--------|----|--------|--------------------|------|---------|
|                                       |                             | 2021   |    | 2022   | 2021               |      | 2022    |
| (dollars in thousands)                |                             |        |    |        |                    |      |         |
| Net income                            | \$                          | 3,397  | \$ | 11,571 | \$<br>4,025        | \$   | 17,807  |
| Income tax provision                  |                             | 4,026  |    | 5,392  | 4,552              |      | 9,477   |
| Interest expense, net                 |                             | 7,603  |    | 6,619  | 15,173             |      | 12,955  |
| Depreciation and amortization         |                             | 20,299 |    | 19,872 | 40,848             |      | 40,028  |
| Stock-based compensation              |                             | 756    |    | 6,023  | 1,653              |      | 11,131  |
| Transaction expenses(1)               |                             | 6,139  |    | 1,894  | 7,258              |      | 3,782   |
| Restructuring(2)                      |                             | 604    |    | 836    | 3,609              |      | 1,182   |
| Technology Transformation(3)          |                             | 3,942  |    | 4,537  | 6,001              |      | 8,299   |
| Loss (gain) on interest rate swaps(4) |                             | 133    |    | 32     | 87                 |      | (296)   |
| Other(5)                              |                             | 134    |    | (304)  | 630                |      | (257)   |
| Adjusted EBITDA                       | \$                          | 47,033 | \$ | 56,472 | \$<br>83,836       | \$   | 104,108 |
| Adjusted EBITDA Margin                |                             | 29.5%  |    | 27.5%  | 28.1%              |      | 26.2%   |

<sup>(1)</sup> Consists of transaction expenses related to mergers and acquisitions, associated earn-outs, investor management fees in connection with the Fourth Amended and Restated Management Services Agreement and costs related to the preparation of our IPO and one-time public company transition expenses. For the three months ended June 30, 2021, approximately \$4.9 million related to the preparation of our IPO, approximately \$0.8 million was related to mergers and acquisitions and \$0.5 million was related to investor management fees. For the three months ended June 30, 2022, costs consisted primarily of \$1.1 million of one-time public company transition expenses and \$0.8 million in costs related to mergers and acquisitions. For the six months ended June 30, 2021, approximately \$5.4 million related to the preparation of our IPO, approximately \$0.8 million was related to mergers and acquisitions, and \$0.5 million was related to investor management fees. For the six months ended June 30, 2022, costs consisted primarily of \$2.6 million of one-time public company transition expenses and \$1.1 million in costs related to mergers and acquisitions.

<sup>(2)</sup> Impact to revenue growth in the current period from fluctuations in foreign currency exchange rates

<sup>(2)</sup> Consists of restructuring-related costs, including executive recruiting and severance charges, and lease termination costs and disposal of fixed assets related to our real estate consolidation efforts. Beginning in 2020, we began executing a virtual-first strategy, closing offices and reducing office space globally. For the three months ended June 30, 2021 and 2022, these costs include \$0.6 million and \$0.8 million, respectively, of charges related to our real estate consolidation program primarily related to the exited facility in Bellevue, Washington and the closure of EBI's office, respectively. For the six months ended June 30, 2021, approximately \$3.1 million related to our real estate consolidation program, consisting primarily of the write-off on disposal of fixed assets for our exited facility in Bellevue, Washington. For the six months ended June 30, 2022, costs consisted of \$1.2 million in expenses related to our real estate consolidation program, primarily due to the closure of EBI's office.

<sup>(3)</sup> Includes costs related to technology modernization, as well as costs related to decommissioning of on premise production systems and redundant fulfillment systems of acquired companies and the migration to the Company's platform. We believe that these costs are discrete and non-recurring in nature, as they relate to a one-time restructuring and decommissioning of our on-premise production systems and corporate technological infrastructure and the move to a managed service provider, decommissioning redundant fulfillment systems and modernizing internal functional systems. As such, they are not normal, recurring operating expenses and are not reflective of ongoing trends in the cost of doing business. The significant majority of these are related to the last two phases of Project Ignite, a three-phase strategic investment initiative launched in 2019 to create an enterprise-class global platform, with the remainder related to an investment made to modernize internal functional

systems in preparation for our public company infrastructure. For the three months ended June 30, 2021, we made an investment of approximately \$4.0 million in Project Ignite. For the three months ended June 30, 2022, investment related to Project Ignite was \$3.7 million. The remaining \$0.8 million for the three months ended June 30, 2022 relates to costs for decommissioning of the on-premise production system and decommissioning of the redundant fulfillment system of EBI and migrating onto the Company's platform. For the six months ended June 30, 2021, investment in Project Ignite was \$6.0 million. For the six months ended June 30, 2022, investment related to Project Ignite was \$6.9 million. The remaining \$1.3 million for the six months ended June 30, 2022 relates to costs for decommissioning of the on-premise production system and decommissioning of the redundant fulfillment system of EBI and migrating onto the Company's platform.

- (4) Consists of loss (gain) on interest rate swaps. See Part I. Item 3. "Quantitative and Qualitative Disclosures about Market Risk—Interest Rate Risk" in our Form 10-Q for the quarterly period ended June 30, 2022 for additional information on interest rate swaps.
- (5) Consists of costs related to loss (gain) on foreign currency transactions, impairment of capitalized software and other costs outside of the ordinary course of business. The following table summarizes these costs for the periods presented:

|  | Three Months Ended June 30, |       |    | Six Months Ended<br>June 30, |    |       | nded |          |
|--|-----------------------------|-------|----|------------------------------|----|-------|------|----------|
|  |                             | 2021  |    | 2022                         |    | 2021  |      | 2022     |
| (dollars in thousands)                       |                             |       |    |                              |    |       |      |          |
| Other  |                             |       |    |                              |    |       |      |          |
| Loss (gain) on foreign currency transactions | \$                          | 624   | \$ | (304)                        | \$ | 1,120 | \$   | (257)    |
| Impairment of capitalized software           |                             | 30    |    |                              |    | 30    |      | _        |
| Duplicate fulfillment charges                |                             | (520) |    |                              |    | (520) |      | <u> </u> |
| Total  | \$                          | 134   | \$ | (304)                        | \$ | 630   | \$   | (257)    |

The following table presents the calculation of Net Income Margin and Adjusted EBITDA Margin for the three and six months ended June 30, 2021 and 2022.

|                        | <br>Three Months Ended<br>June 30, |    |         |    |         |    | nded    |
|------------------------|------------------------------------|----|---------|----|---------|----|---------|
|                        | <br>2021                           |    | 2022    |    | 2021    |    | 2022    |
| (dollars in thousands) |                                    |    |         |    |         |    |         |
| Net income             | \$<br>3,397                        | \$ | 11,571  | \$ | 4,025   | \$ | 17,807  |
| Adjusted EBITDA        | \$<br>47,033                       | \$ | 56,472  | \$ | 83,836  | \$ | 104,108 |
| Revenues               | \$<br>159,328                      | \$ | 205,591 | \$ | 298,698 | \$ | 397,563 |
| Net income margin      | 2.1%                               |    | 5.6%    |    | 1.3%    |    | 4.5%    |
| Adjusted EBITDA Margin | 29.5%                              | ,  | 27.5%   | )  | 28.1%   |    | 26.2%   |

The following table reconciles net income, the most directly comparable GAAP measure, to Adjusted Net Income and Adjusted Earnings Per Share for the three and six months ended June 30, 2021 and 2022.

|  | Three Months Ended<br>June 30, |        |    | Six Months Ended<br>June 30, |    |        |    |        |
|--|--------------------------------|--------|----|------------------------------|----|--------|----|--------|
|  |                                | 2021   |    | 2022                         |    | 2021   |    | 2022   |
| (in thousands, except per share amounts)     |                                |        |    | _                            |    |        |    | _      |
| Net income                                   | \$                             | 3,397  | \$ | 11,571                       | \$ | 4,025  | \$ | 17,807 |
| Income tax provision                         |                                | 4,026  |    | 5,392                        |    | 4,552  |    | 9,477  |
| Income before income taxes                   |                                | 7,423  |    | 16,963                       |    | 8,577  |    | 27,284 |
| Amortization of acquired intangible assets   |                                | 13,006 |    | 13,363                       |    | 26,270 |    | 27,127 |
| Stock-based compensation                     |                                | 756    |    | 6,023                        |    | 1,653  |    | 11,131 |
| Transaction expenses(1)                      |                                | 6,139  |    | 1,894                        |    | 7,258  |    | 3,782  |
| Restructuring(2)                             |                                | 604    |    | 836                          |    | 3,609  |    | 1,182  |
| Technology Transformation(3)                 |                                | 3,942  |    | 4,537                        |    | 6,001  |    | 8,299  |
| Loss (gain) on interest rate swaps(4)        |                                | 133    |    | 32                           |    | 87     |    | (296)  |
| Other(5)                                     |                                | 134    |    | (304)                        |    | 630    |    | (257)  |
| Adjusted Net Income before income tax effect |                                | 32,137 |    | 43,344                       |    | 54,085 |    | 78,252 |
| Income tax effect(6)                         |                                | 9,516  |    | 10,845                       |    | 16,014 |    | 21,352 |
| Adjusted Net Income                          | \$                             | 22,621 | \$ | 32,499                       | \$ | 38,071 | \$ | 56,900 |
| Net Income per share – basic                 | \$                             | 0.04   | \$ | 0.12                         | \$ | 0.05   | \$ | 0.19   |
| Net Income per share – diluted               | \$                             | 0.04   | \$ | 0.12                         | \$ | 0.05   | \$ | 0.18   |
| Adjusted Earnings Per Share – basic          | \$                             | 0.25   | \$ | 0.35                         | \$ | 0.43   | \$ | 0.61   |
| Adjusted Earnings Per Share – diluted        | \$                             | 0.25   | \$ | 0.33                         | \$ | 0.43   | \$ | 0.57   |

<sup>(1)</sup> Consists of transaction expenses related to mergers and acquisitions, associated earn-outs, investor management fees, and costs related to the preparation of our IPO and one-time public company transition expenses.

- (2) Consists of restructuring-related costs, including executive recruiting and severance charges, and lease termination costs and disposal of fixed assets related to our real estate consolidation efforts. Beginning in 2020, we began executing a virtual-first strategy, closing offices and reducing office space globally.
- (3) Includes costs related to technology modernization and acquisition-related technology integration and migration efforts. We believe that these costs are discrete and non-recurring in nature, as they relate to a one-time restructuring and decommissioning of our on-premise production systems and corporate technological infrastructure and the move to a managed service provider, decommissioning redundant fulfillment systems and modernizing internal functional systems. As such, they are not normal, recurring operating expenses and are not reflective of ongoing trends in the cost of doing business. The significant majority of these are related to the last two phases of Project Ignite, with the remainder related to an investment made to modernize internal functional systems in preparation for our public company infrastructure.
- (4) Consists of loss (gain) on interest rate swaps. See "Part I. Item 3. Quantitative and Qualitative Disclosures about Market Risk—Interest Rate Risk" in our Form 10-Q for the quarterly period ended June 30, 2022 for additional information on interest rate swaps.
- (5) Consists of costs related to loss (gain) on foreign currency transactions, impairment of capitalized software and other costs outside of the ordinary course of business.
- (6) Effective tax rates of 29.6% and 25.0% have been used to compute Adjusted Net Income for the three months ended June 30, 2021 and 2022, respectively. Effective tax rates of 29.6% and 27.3% have been used to compute Adjusted Net Income for the six months ended June 30, 2021 and 2022, respectively. In previously reported information for the six months ended June 30, 2021, a statutory rate of 26.0% was used to calculate Adjusted Net Income. However, we subsequently adjusted the rate used to align with our current methodology of calculating the actual adjusted effective tax rate that reflects the adjustments to arrive at Adjusted Net Income. As of December 31, 2021, we had net operating loss carryforwards of approximately \$8.7 million for federal income tax purposes and deferred tax assets of approximately \$8.2 million related to state and foreign income tax loss carryforwards available to reduce future income subject to income taxes. The amount of actual cash taxes we pay for federal, state, and foreign income taxes differs significantly from the effective income tax rate computed in accordance with US GAAP, and from the normalized rate shown above.

The following table reconciles net income per share, the most directly comparable GAAP measure, to Adjusted Earnings Per Share for the three and six months ended June 30, 2021 and 2022.

|   | Three Months Ended June 30, |            |    |            | Six Months Ended<br>June 30, |            |    |            |  |
|---|-----------------------------|------------|----|------------|------------------------------|------------|----|------------|--|
| (in thousands, except share and per share amounts)                |                             | 2021       |    | 2022       |                              | 2021       |    | 2022       |  |
| Net income  | \$                          | 3,397      | \$ | 11,571     | \$                           | 4,025      | \$ | 17,807     |  |
| Less: Undistributed amounts allocated to participating securities |                             | 14         |    |            |                              | 17         |    | <u>_</u>   |  |
| Undistributed income allocated to stockholders                    | \$                          | 3,383      | \$ | 11,571     | \$                           | 4,008      | \$ | 17,807     |  |
| Weighted average number of shares outstanding – basic             |                             | 88,826,919 |    | 94,024,970 |                              | 88,717,890 |    | 93,996,553 |  |
| Weighted average number of shares outstanding – diluted           |                             | 88,913,175 |    | 99,344,563 |                              | 88,802,948 |    | 99,265,668 |  |
| Net income per share – basic                                      | \$                          | 0.04       | \$ | 0.12       | \$                           | 0.05       | \$ | 0.19       |  |
| Net income per share – diluted                                    | \$                          | 0.04       | \$ | 0.12       | \$                           | 0.05       | \$ | 0.18       |  |
| Adjusted Net Income   | \$                          | 22,621     | \$ | 32,499     | \$                           | 38,071     | \$ | 56,900     |  |
| Less: Undistributed amounts allocated to participating securities |                             | 94         |    |            |                              | 158        |    |            |  |
| Undistributed earnings allocated to stockholders                  | \$                          | 22,527     | \$ | 32,499     | \$                           | 37,913     | \$ | 56,900     |  |
| Weighted average number of shares outstanding – basic             |                             | 88,826,919 |    | 94,024,970 |                              | 88,717,890 |    | 93,996,553 |  |
| Weighted average number of shares outstanding – diluted           |                             | 88,913,175 |    | 99,344,563 |                              | 88,802,948 |    | 99,265,668 |  |
| Adjusted Earnings Per Share - basic                               | \$                          | 0.25       | \$ | 0.35       | \$                           | 0.43       | \$ | 0.61       |  |
| Adjusted Earnings Per Share - diluted                             | \$                          | 0.25       | \$ | 0.33       | \$                           | 0.43       | \$ | 0.57       |  |

The following table presents the calculation of Adjusted Diluted Earnings Per Share for the three and six months ended June 30, 2021 and 2022.

|  | Three Months Ended June 30, |        |    | Six Months Ended<br>June 30, |    |        |    |        |
|--|-----------------------------|--------|----|------------------------------|----|--------|----|--------|
|  |                             | 2021   |    | 2022                         |    | 2021   |    | 2022   |
| Net income per share – diluted             | \$                          | 0.04   | \$ | 0.12                         | \$ | 0.05   | \$ | 0.18   |
| Adjusted Net Income adjustments per share  |                             |        |    |                              |    |        |    |        |
| Income tax provision                       |                             | 0.05   |    | 0.05                         |    | 0.05   |    | 0.09   |
| Amortization of acquired intangible assets |                             | 0.15   |    | 0.13                         |    | 0.30   |    | 0.27   |
| Stock-based compensation                   |                             | 0.01   |    | 0.06                         |    | 0.02   |    | 0.11   |
| Transaction expenses(1)                    |                             | 0.07   |    | 0.02                         |    | 0.08   |    | 0.04   |
| Restructuring(2)                           |                             | _      |    | 0.01                         |    | 0.04   |    | 0.01   |
| Technology Transformation(3)               |                             | 0.04   |    | 0.05                         |    | 0.07   |    | 0.09   |
| Loss (gain) on interest rate swaps(4)      |                             | _      |    | _                            |    | _      |    | _      |
| Other(5)                                   |                             | _      |    | _                            |    | _      |    | _      |
| Income tax effect(6)                       |                             | (0.11) |    | (0.11)                       |    | (0.18) |    | (0.22) |
| Adjusted Earnings Per Share – diluted      | \$                          | 0.25   | \$ | 0.33                         | \$ | 0.43   | \$ | 0.57   |

Weighted average number of shares outstanding used in computation of Adjusted Diluted Earnings Per Share:

| Weighted average number of shares outstanding – diluted (GAAP) | 88,913,175 | 99,344,563 | 88,802,948 | 99,265,668 |
|--|------------|------------|------------|------------|
| Options not included in weighted average number of shares      |            |            |            |            |
| outstanding – diluted (GAAP) (using treasury stock method)     |            |            |            |            |
| Weighted average number of shares outstanding – diluted        |            |            |            |            |
| (non-GAAP) (using treasury stock method)                       | 88,913,175 | 99,344,563 | 88,802,948 | 99,265,668 |

- (1) Consists of transaction expenses related to mergers and acquisitions, associated earn-outs, investor management fees, and costs related to the preparation of our IPO and one-time public company transition expenses.
- (2) Consists of restructuring-related costs, including executive recruiting and severance charges, and lease termination costs and disposal of fixed assets related to our real estate consolidation efforts. Beginning in 2020, we began executing a virtual-first strategy, closing offices and reducing office space globally.
- (3) Includes costs related to technology modernization and acquisition-related technology integration and migration efforts. We believe that these costs are discrete and non-recurring in nature, as they relate to a one-time restructuring and decommissioning of our on-premise production systems and corporate technological infrastructure and the move to a managed service provider, decommissioning redundant fulfillment systems and modernizing internal functional systems. As such, they are not normal, recurring operating expenses and are not reflective of ongoing trends in the cost of doing business. The significant majority of these are related to the last two phases of Project Ignite, with the remainder related to an investment made to modernize internal functional systems in preparation for our public company infrastructure.
- (4) Consists of loss (gain) on interest rate swaps. See Part I. Item 3. "Quantitative and Qualitative Disclosures about Market Risk—Interest Rate Risk" in our Form 10-Q for the quarterly period ended June 30, 2022 for additional information on interest rate swaps.
- (5) Consists of costs related to loss (gain) on foreign currency transactions, impairment of capitalized software and other costs outside of the ordinary course of business.
- (6) Effective tax rates of 29.6% and 25.0% have been used to compute Adjusted Net Income for the three months ended June 30, 2021 and 2022, respectively. Effective tax rates of 29.6% and 27.3% have been used to compute Adjusted Net Income for the six months ended June 30, 2021 and 2022, respectively. In previously reported information for the six months ended June 30, 2021, a statutory rate of 26.0% was used to calculate Adjusted Net Income. However, we subsequently adjusted the rate used to align with our current methodology of calculating the actual adjusted effective tax rate that reflects the adjustments to arrive at Adjusted Net Income. As of December 31, 2021, we had net operating loss carryforwards of approximately \$80.7 million for federal income tax purposes and deferred tax assets of approximately \$8.2 million related to state and foreign income tax loss carryforwards available to reduce future income subject to income taxes. The amount of actual cash taxes we pay for federal, state, and foreign income taxes differs significantly from the effective income tax rate computed in accordance with US GAAP, and from the normalized rate shown above.

For further detail, see the footnotes to "Management's Discussion and Analysis of Financial Condition and Results of Operations—Non-GAAP Financial Measures" in our Quarterly Report on Form 10-Q for the quarterly period ended June 30, 2022.

The following table reconciles net cash flow provided by operating activities, the most directly comparable US GAAP measure, to Adjusted Free Cash Flow for the three and six months ended June 30, 2021 and 2022. For the three and six months ended June 30, 2021, Adjusted Free Cash Flow included adjustments for one-time, non-operating cash expenses related to the IPO.

|   | <br>Three Months Ended June 30, |    |         |    | Six Months Ended<br>June 30, |    |         |  |
|---|---------------------------------|----|---------|----|------------------------------|----|---------|--|
| (in thousands)  | <br>2021                        |    | 2022    |    | 2021                         |    | 2022    |  |
| Net Cash provided by Operating Activities               | \$<br>23,307                    | \$ | 29,834  | \$ | 45,290                       | \$ | 33,279  |  |
| Total IPO adjustments (1)                               | 733                             |    | _       |    | 855                          |    | _       |  |
| Purchases of intangible assets and capitalized software | (4,196)                         |    | (3,874) |    | (8,035)                      |    | (7,616) |  |
| Purchases of property and equipment                     | <br>(914)                       |    | (1,771) |    | (1,260)                      |    | (3,266) |  |
| Adjusted Free Cash Flow                                 | \$<br>18,930                    | \$ | 24,189  | \$ | 36,850                       | \$ | 22,397  |  |

<sup>(1)</sup> Includes one-time, non-operating cash expenses related to our IPO. Costs for the three and six months ended June 30, 2021 include \$0.7 million and \$0.9 million, respectively, of professional fees incurred in preparation of our IPO.